

Term & Condition

1. INTRODUCTION

1.1 Welcome to the kikarofurniture.com.my. Please read the following Terms of Service carefully before using this Site so that you are aware of your legal rights and obligations with respect to Kikaro Design Sdn. Bhd. (Company Registration No. 1004068-D and its affiliates and subsidiaries (individually and collectively, "Kikarofurniture", "we", "us" or "our").

1.2 Kikarofurniture reserves the right to change, modify, add, or remove portions of these Terms of Use and/or kikarofurniture Terms and Conditions at any time. Changes will be effective when posted on the Platform with no other notices provided and you are deemed to be aware of and bound by any changes to the foregoing upon their publication on the Platform.

1.3 The Services include an online platform service opportunity for the sale of furniture (etc. sofa, wardrobe, mattress, dining set, office system)

1.4 Before becoming a User of the Site, you must read and accept all of the terms and conditions in, and linked to, these Terms of Service and you must consent to the processing of your personal data as described in the Privacy Policy linked hereto.

1.5 Kikarofurniture reserves the right to change, modify, suspend or discontinue all or any part of this Site or the Services at any time or upon notice as required by local laws.

BY USING KIKAROFURNITURE SERVICES, YOU GIVE YOUR IRREVOCABLE ACCEPTANCE OF AND CONSENT TO THE TERMS OF THIS AGREEMENT, INCLUDING THOSE ADDITIONAL TERMS AND CONDITIONS AND POLICIES REFERENCED HEREIN AND/OR LINKED HERETO.

2. PRIVACY

2.1 Your privacy is very important to us at Kikarofurniture platform. To better protect your rights we have provided the kikaro furniture.com.my. Privacy Policy to explain our privacy practices in detail. Please review the Privacy Policy to understand how Kikarofurniture collects and uses the information associated with your

Account and/or your use of the Services (the "User Information"). By using the Services or providing information on the Site, you:

(i) consent to Kikarofurniture's collection, use, disclosure and/or processing of your Content, personal data and User Information as described in the Privacy Policy;

(ii) agree and acknowledge that the proprietary rights of your User Information are jointly owned by you and Kikarofurniture; and

(iii) shall not, whether directly or indirectly, disclose your User Information to any third party, or otherwise allow any third party to access or use your User Information, without Kikarofurniture's prior written consent.

3. LIMITED LICENSE

3.1 All proprietary Content, trademarks, service marks, brand names, logos and other intellectual property ("Intellectual Property") displayed in the Site are the property of Kikaro Design Sdn. Bhd. No right or licence is granted directly or indirectly to any party accessing the Site to use or reproduce any Intellectual Property, and no party accessing the Site shall claim any right, title or interest therein. By using or accessing the Services you agree to comply with the copyright, trademark, service mark, and all other applicable laws that protect the Services, the Site and its Content. You agree not to copy, distribute, republish, transmit, publicly display, publicly perform, modify, adapt, rent, sell, or create derivative works of any portion of the Services, the Site or its Content. You also may not, without our prior written consent, mirror or frame any part or whole of the contents of this Site on any other server or as part of any other website. In addition, you agree that you will not use any robot, spider or any other automatic device or manual process to monitor or copy our Content, without our prior written consent (such consent is deemed given for standard search engine technology employed by Internet search websites to direct Internet users to this website).

4. VIOLATION OF OUR TERMS OF SERVICE

4.1 Violations of this policy may result in a range of actions, including, without limitation, any or all of the following:

- Account suspension and subsequent termination
- Criminal charges
- Civil actions, including without limitation a claim for damages and/or interim or injunctive relief

5. PURCHASE AND PAYMENT

5.1 Kikarofurniture supports one or more of the following payment methods in each country it operates in:

- (i) Credit Card

Card payments are processed through third-party payment channels and the type of credit cards accepted by these payment channels may vary depending on the jurisdiction you are in.

(ii) Bank Transfer

You may make payments through an Automated Teller Machine or internet bank transfer ("Bank Transfer") to our designated Kikaro Design Sdn. Bhd. Account. You must provide Kikarofurniture with the transfer receipt or payment transaction reference for verification purposes through the email "kikarodesign188@hotmail.com" or whatsapp to +6012-6775778.

5.2 You may only change their preferred mode of payment for their purchase prior to making payment.

6. Shipping

6.1 Shipping Fees for West Malaysia

- Free shipping for featured products etc. (1 Million, 2 Million, 3 Million and others) to West Malaysia only.
- We will charge other fees if we deliver to the place that needs moving up featured products to the 3rd floor or used another mode of transport as a ship.
- Other products that are not categories featured , we have to charge the delivery fees or not deliver to the place.
- We will not dispose of the old mattress or furniture from you , when delivery.

6.2 Shipping Fees for Klang Valley

- Free shipping for all products ,excluding some furniture(chairs,side table,hanger) can carry yourself.
- We will not dispose of the old mattress or furniture from you , when delivery.
- We will charge other fees if we deliver to the place that needs moving up furniture to the 3rd floor.

6.3 Any dates quoted for delivery of the Goods are approximate only and delays may occur. The time for delivery/performance shall not be of the essence, and kikarofurniture shall not be liable for any delay in delivery or performance however caused.

7. Return & Refund Policy

7.1. Application for the Return of an Item

7.1.1 You may only apply for the refund and/or return of the Item in the following circumstances:

- The Item was defective and/or damaged on delivery;
- Delivered an Item that does not match the agreed specification (e.g. wrong size, colour, etc.) to You;

- The Item delivered to you is materially different from the description provided by us in the listing of the Item;

7.2. Condition of Returning Item

-To enjoy a hassle-free experience when returning the Item, You should ensure that the Item, including any complimentary items such as accessories that come with the Item, must be returned to us in the condition received by you on delivery. We will recommend You to take a photo of the Item upon receipt.

7.3 Liability of Product Return Shipping Fee

- i) In the scenario of an unforeseen error from the seller's end (i.e - damaged, faulty or wrong product delivered to you),we will bear your return shipping fee.
- ii) In the scenario of your change of mind, you shall get our consent prior to the return request and you will bear the return shipping fee.

7.4 Refunds

You will only be refunded after We have received the returned Item.The refund will be made to your designated bank account within 14 days of notice, whichever is applicable.

8. DISCLAIMERS

8.1 THE SERVICES ARE PROVIDED "AS IS" AND WITHOUT ANY WARRANTIES, CLAIMS OR REPRESENTATIONS MADE BY KIKAROFURNITURE OF ANY KIND EITHER EXPRESSED, IMPLIED OR STATUTORY WITH RESPECT TO THE SERVICES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF QUALITY, PERFORMANCE, NON-INFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, NOR ARE THERE ANY WARRANTIES CREATED BY COURSE OF DEALING, COURSE OF PERFORMANCE OR TRADE USAGE. WITHOUT LIMITING THE FOREGOING AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, KIKAROFURNITURE DOES NOT WARRANT THAT THE SERVICES, THIS SITE OR THE FUNCTIONS CONTAINED THEREIN WILL BE AVAILABLE, ACCESSIBLE, UNINTERRUPTED, TIMELY, SECURE, ACCURATE, COMPLETE OR ERROR-FREE, THAT DEFECTS, IF ANY, WILL BE CORRECTED.

8.2 YOU ACKNOWLEDGE THAT THE ENTIRE RISK ARISING OUT OF THE USE OR PERFORMANCE OF THE SITE AND/OR THE SERVICES REMAINS WITH YOU TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW